

Sinan Adnan Muhisn Almansoori

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Personal Summary

Very capable with a proven ability to ensure the smooth running of IT systems such as Microsoft Office (Word, Excel, Access, PowerPoint, etc.), Warehouse Management System (WMS), Enterprise Resource Planning (ERP), Electronic Customer Relationship Management (e-CRM), Outlook, Internet and Email to provide IT services that will improve the efficiency and performance of a company.

Extensive practical knowledge of complex systems builds, hardware and software testing, network support, technical support and computer repairs. Having exposure to a wide range of technologies & able to play a key role in diagnosing hardware and software problems and to ensure that quality solutions meet business objectives.

Looking for a new and challenging managerial position, one that will make best use of my existing skills & experiences also further my personal development.

Academic Qualifications

- **Master of Science - Information Technology (MSc IT) 2016**
Graduated from University Utara Malaysia College of Arts and Sciences (CAS) with specialist Master of Science (Information Technology)
University Utara Malaysia (UUM)
- **Intensive English Course 2015**
Language Centre
University Utara Malaysia
- **CISCO – CCNA2010**
CCNA Exploration: Network Fundamentals course as part of the Cisco Networking Academy.

- **B.Sc. Information Technology 2005**

A graduate of Babylon University (computer science) with a specialty in software programmer.

Babylon University

Published Research

- The impact of socialization on collaborative learning method in e-Learning Management System (eLMS). Z Muhisn, M Ahmad, M Omar, S Muhisn. International Journal of Emerging Technologies in Learning (iJET) 14 2019
- Team Leader Selection by Using an Analytic Hierarchy Process (AHP) Technique SAM Zahraa Abed Aljasim Muhisn, Mazni Omar, Mazida Ahmad. JSW 10 (10) 2015
- Knowledge internalization in e-learning management system. ZAA Muhisn, M Ahmad, M Omar, SA Muhisn TELKOMNIKA (Telecommunication Computing Electronics and Control) 2020
- The effectiveness of knowledge combination in e-learning management system (eLMS) Z Muhisn, S Almansouri, S Muhisn, M Ahmad, M Omar International Journal of Emerging Technologies in Learning (iJET) 17 (16), 33-42 5 2022
- Architecture Model For Flight Booking System Based On Web Services RJ Zahraa Abed Aljasim Muhisn, Sinan Adnan Muhisn, Wael Hasan Ali Journal of Multidisciplinary Engineering Science and Technology (JMEST) 4 (3) 2* 2017
- The Influence of Knowledge Externalization in E-Learning Management System ZAA Muhisn, SA Hamid, SA Muhisn, M Omar, M Ahmad International Journal of Intelligent Systems and Applications in Engineering ... 1 2022
- Cloud Computing Services in Higher Education in Iraqi Universities ZAA Muhisn, SA Hamid, AS Noori, SA Muhisn International Journal of Intelligent Systems and Applications in Engineering ... 2023
- Mobile Learning in Higher Education through Covid 19 Epidemic SA Hamid, ZAA Muhisn, AS Noori, SA Muhisn Recent Trends in Information Technology and its Application 2022
- Clinic Panel Information System: Case Study Of International Students In Universiti Utara Malaysia NJAZAAM Mohammed Jaber Farhan, Sinan Adnan Muhisn Journal of Multidisciplinary Engineering Science and Technology (JMEST) 3 (12) 2016
- Electronic Customer Relationship Management (e-CRM) Architecture Model for Small and Medium Enterprises (SMEs) in Malaysia SA Muhisn Universiti Utara Malaysia

Work Experience

- **Lecturer at the Faculty of Biotechnology - Al-Qasim Green university**
- **Samsung Electronics levant**
Sales – Marketing (Babil, Karbala, Najaf and Qadisiya) 1/9/2016 to 1/2/2023
- **ITISALUNA (fixed Wireless Voice and Data Telecommunications Company)**
Sales (Babil, Karbala, Najaf and Qadisiya) 2/8/2008to 25/1/2015
- **OMNNEA (Wireless Telecom Providing Wireless Voice and Internet Services)**
Operating and Maintenance Centre (OMC)department Manager1/11/2007 to19/6/2008

Babil – Karbala – Najaf - Baghdad

- **OMNNEA (Wireless Telecom Company Providing Wireless Voice and Internet Services)**
Customer Care Manager
Babil-Najaf
1/2/2007 to30/10/2007

Key Skills and Competencies

System Administration Skills

- Microsoft Office (Word, Excel, Access, PowerPoint, etc.).
- Warehouse Management System (WMS).
- Enterprise Resource Planning (ERP).
- Electronic Customer Relationship Management (e-CRM).
- Outlook, Internet and Email.

Sales and Marketing

- Management, Business, Administration, Leadership.
- Sales Operations, Pricing, Telecommunications, Competitive Analysis.
- Management, Sales Management, Marketing Strategy.
- Direct Sales, Networking, retail sales, Strategic Planning, Business Strategy.
- Team Leadership, Team Management, Staff Development.
- Promotions, Advertising Sales, Market Analysis.

IT support technician

- Installation and support of telecommunication equipment.
- Extensive knowledge of: Microsoft Windows Server, Microsoft 2000, 2003 and 2013, wired and wireless networking skills, desktop and server hardware and antivirus and remote support products.
- Experience of Lotus Notes, Linux/Unix, VMware ESXi, Epicor ERP and Warehouse Management System (WMS) system.

Hobbies

Travelling, Tourism, Highly Interest in Community Development, Reading Scientific Magazines, Internet Browsing and Sport (Tennis, Swimming, Archer, Running).